



Shri Pragya Mahavidyalaya

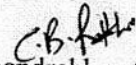
Post Graduate College of Science, Technology, Management, Arts & Commerce
Pragya Road, Bijainagar - 305624 Distt.-Ajmer, Rajasthan, India
Email : info@pragyacollege.com, Website : www.pragyacollege.com
Ph. : 091-1462-230101, 9587888125, 126

NOTICE

A **grievance committee meeting** will be held on July 12, 2018, at **11:00 AM** in the staff room.

All the members are requested to attend the meeting.


Dated 09.07.2018


Mr. Chandrabhan Singh

COORDINATOR
Coordinator
Grievance Committee
Shri Pragya Mahavidyalaya
Bijainagar-305624

AGENDA

- Allow students to bring up any grievances they have.
- Discuss any necessary changes or improvements.
- Make decisions on each grievance case.


Director
Shri Pragya Mahavidyalaya
Bijainagar-305624



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Minutes of the meeting of the Grievance Committee, held on July 12, 2018, at 11:00 AM in the Staff Room.

The agenda and outcome of the Grievance Committee Meeting held on July 12, 2018.

S.No	Name of the Members	Signature
1	Mr. Rahul Singh Rathore	
2	Mr. Chandrabhan Singh	
3	Mrs. Neelam Kushwaha	
4	Mrs. Shrestha Sukh Wal	
5	Manish Sharma	
6	Shreyansh Gokhroo	

S.No.	Agenda	Description
1.	Allow students to bring up any grievances they have.	At this point in the meeting, students are encouraged to raise any concerns or grievances they may have. Each student will have the opportunity to speak and share their grievances with the committee. We value your input and want to address any issues affecting your experience at the college. Your grievances will be listened to attentively, documented, and discussed for potential resolution during the meeting.
2.	Discuss any necessary changes or improvements.	At this point in the meeting, students are encouraged to raise any concerns or grievances they may have. Each student will have the opportunity to speak and share their grievances with the committee. We value your input and want to address any issues affecting your experience at the college. Your grievances will be listened to attentively, documented, and discussed for potential resolution during the meeting.
3.	Make decisions on each grievance case.	At this point in the meeting, students are encouraged to raise any concerns or grievances they may have. Each student will have the opportunity to speak and share their grievances with the committee. We value your input and want to address any issues affecting your experience at the college. Your grievances will be listened to attentively,



Director
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		documented, and discussed for potential resolution during the meeting.
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The meeting ended with a vote of thanks to the chair.

C.B. Path
Mr. Chandrabhan Singh
COORDINATOR
Grievance ^{Coordinator} Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624

[Signature]
Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



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Action Taken Report

1. Each grievance was carefully noted.

The importance of confidentiality and respect in addressing grievances was emphasized

2. A working group comprising students and faculty members will be formed to address each area of improvement.

Regular feedback mechanisms will be implemented to gauge the effectiveness of changes made.

Copy to

1. President & Secretary, Shri Pragma Jain Smarak Samiti
2. Director, Shri Pragma Mahavidyalaya
3. President & Secretary, Shri Pragma Mahavidyalaya Management Committee
4. All department HODs
5. IQAC

Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



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NOTICE

A **grievance committee meeting** will be held on July 10, 2019, at 11:00 a.m. in the staff room.

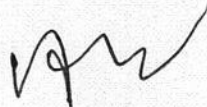
All the members are requested to attend the meeting.

Dated 05.07.2019


Mr. Dinesh Kumpawat
COORDINATOR
Coordinator
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624

AGENDA

- Presentation of any grievances submitted to the committee by students.
- Discussion of findings and any necessary actions.
- Consideration of any updates or revisions needed to better address student grievances.
- Assign responsibilities for implementing resolute


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Shri Pragma Mahavidyalaya
Bijainagar-305624



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Minutes of the meeting of the **Grievance Committee**, held on July 10, 2019, at **11:00 AM** in the Staff Room.

The agenda and outcome of the Grievance Committee Meeting held on July 10, 2019.

S.No	Name of the Members	Signature
1	Mr. Gopal Lal Dheru	
2	Mr. Dinesh Kumpawat	
3	Mrs. Khushboo Rani Sharma	
4	Mrs. Neelam Jain	
5	Baluram Jat	
6	Kuldeep Singh Shekhawat	

S.No.	Agenda	Description
1.	Presentation of any grievances submitted to the committee by students.	Any grievances submitted by students to the committee are presented and discussed. Each grievance is given the opportunity for presentation, allowing students to explain their concerns in detail. The committee listens attentively to understand the nature of the grievances and the impact on the students involved. This stage serves as the starting point for addressing student concerns and finding appropriate resolutions.
2.	Discussion of findings and any necessary actions.	The committee discusses the findings gathered from investigations into the presented grievances. They analyze the evidence, testimonies, and any other relevant information to understand the root cause of the issues. Based on these findings, the committee determines necessary actions to address the grievances, which may include mediation, policy adjustments, or other interventions. This stage is crucial for moving towards resolving student concerns and improving the overall student experience.

Director

Shri Pragya Mahavidyalaya
Bijainagar-305624




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3.	Consideration of any updates or revisions needed to better address student grievances.	The committee reviews existing grievance policies and procedures to assess their effectiveness in addressing student grievances. They consider feedback from students and any trends in grievances to identify areas for improvement. The committee discusses potential updates or revisions to the policies to ensure they are more responsive to student needs and concerns. This stage aims to enhance the grievance process and provide better support to students facing challenges.
4.	Assign responsibilities for implementing resolutions.	The committee assigns specific responsibilities to individuals or groups for implementing the resolutions decided upon for each grievance. Each task is allocated based on the expertise and capacity of the responsible parties. Clear timelines and expectations are established to ensure timely execution of the resolutions. This stage ensures accountability and progress towards resolving student grievances effectively.

The meeting ended with a vote of thanks to the chair.


Mr. **COORDINATOR** at
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624


Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



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Action Taken Report

1. Identified common themes and concerns raised by students.
2. Agreed to revise policies to streamline the grievance process and provide clearer guidelines for students.
3. Faculty Development Committee to schedule training sessions within three months.

Copy to

1. President & Secretary, Shri Pragma Jain Smarak Samiti
2. Director, Shri Pragma Mahavidyalaya
3. President & Secretary, Shri Pragma Mahavidyalaya Management Committee
4. All department HODs
5. IQAC

Director
Shri Pragma Mahavidyalaya
Bijainagar - 305624



Shri Pragma Mahavidyalaya

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NOTICE

A **grievance committee meeting** will be held on July 10, 2020, at **10:00 a.m.** in the staff room.

All the members are requested to attend the meeting.

Dinesh
Mr. Dinesh Kumpawat
Coordinator
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624

Dated 03.07.2020

AGENDA

- Assign responsibilities for implementing resolutions.
- Identification of areas for improvement.
- Proposal and discussion of policy amendments.
- Discussion on improving communication channels with students.

[Signature]
Director
Shri Pragma Mahavidyalaya

Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



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Minutes of the meeting of the Grievance Committee, held on July 10, 2020, at 10:00 AM in the Staff Room.

The agenda and outcome of the Grievance Committee Meeting held on July 10, 2020.

S.No	Name of the Members	Signature
1	Mr. Gopal Lal Dheru	
2	Mr. Dinesh Kumpawat	<i>Dinesh</i>
3	Miss. Pallavi Lodha	<i>Pallavi</i>
4	Miss. Prabhat	<i>Prabhat</i>
5	Vinita Sharma	<i>V</i>
6	Hemendra Mewara	<i>Hemendra</i>

S.No.	Agenda	Description
1.	Assign responsibilities for implementing resolutions.	The committee assigns specific responsibilities to individuals or groups for implementing the resolutions decided upon for each student grievance. Tasks are allocated based on expertise and relevance to ensure effective execution. Clear timelines and expectations are established to track progress and ensure timely completion. This stage ensures accountability and facilitates the smooth implementation of resolutions to address student grievances.
2.	Identification of areas for improvement.	the committee identifies areas within the grievance process that require improvement. They analyze past grievances and feedback to pinpoint recurring issues or inefficiencies. By examining these areas, the committee aims to enhance the effectiveness and fairness of the grievance procedure. This stage is crucial for identifying and addressing systemic problems to better support students in resolving their grievances.

Director

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Bijainagar-305624



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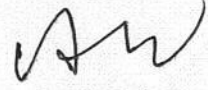
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3.	Proposal and discussion of policy amendments.	The committee proposes amendments to existing grievance policies and procedures. These proposals are based on identified areas for improvement and feedback from students and committee members. The committee engages in thorough discussion to ensure that proposed amendments are clear, fair, and address the needs of students effectively. The goal is to enhance the grievance process and make it more accessible and efficient for students.
4.	Discussion on improving communication channels with students.	The committee discusses strategies to enhance communication channels with students. They explore methods such as regular newsletters, social media platforms, and dedicated grievance helplines to improve accessibility. The committee also considers organizing town hall meetings or focus groups to gather feedback directly from students. This discussion aims to ensure that students are well-informed about grievance procedures and feel comfortable reaching out with their concerns.

The meeting ended with a vote of thanks to the chair.


Mr. Dinesh Kumpawat
COORDINATOR
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624


Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



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Action Taken Report

1. Changes to be implemented by the start of the next academic year.
2. Discussed various methods to improve communication with students.

Copy to

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2. Director, Shri Pragya Mahavidyalaya
3. President & Secretary, Shri Pragya Mahavidyalaya Management Committee
4. All department HODs
5. IQAC

Director

Shri Pragya Mahavidyalaya
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NOTICE

A **grievance committee meeting** will be held on August 10, 2021, at **9:00 a.m.** in the staff room.

All the members are requested to attend the meeting.

Dated 05.08.2021

Mr. Mohasin Rai

COORDINATOR

Grievance Committee

Shri Pragya Mahavidyalaya

Bijainagar-305624

AGENDA

- Review and discussion of existing grievance policies and procedures.
- Committee members vote on proposed resolutions for each grievance.
- Any additional items that need to be addressed.

Director

Shri Pragya Mahavidyalaya

Bijainagar-305624



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Minutes of the meeting of the **Grievance Committee**, held on August 10, 2021, at 9:00 AM in the Staff Room.

The agenda and outcome of the Grievance Committee Meeting held on August 10, 2021.

S.No	Name of the Members	Signature
1	Mr. Gopal Lal Dheru	
2	Mr. Mohasin rai	
3	Mrs. Jyoti Katariya	
4	Miss. Gargi Tripathi	
5	Lakshya Jain	
6	Anand Soni	

S.No.	Agenda	Description
1.	Review and discussion of existing grievance policies and procedures.	The committee reviews and discusses the current grievance policies and procedures. They examine the effectiveness of existing protocols in addressing student concerns and resolving grievances. Any ambiguities or inconsistencies within the policies are identified and discussed. The goal is to ensure that the grievance process is fair, transparent, and accessible to all students.
2.	Committee members vote on proposed resolutions for each grievance.	The committee members vote on proposed resolutions for each grievance. Each resolution is carefully considered, and members cast their votes based on the best interests of the students involved and the broader community. The voting process ensures that decisions are made collectively and democratically. Once resolutions are approved, they are implemented to address the grievances effectively.
3.	Any additional items that need to be addressed.	Any additional matters that require attention are discussed. This includes new grievances brought up during the meeting, updates on previously addressed issues, or any urgent matters relevant to student grievances. Committee members have the opportunity to


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		raise concerns or propose new initiatives for improving the grievance process. The goal is to ensure that all relevant topics are addressed before concluding the meeting.
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The meeting ended with a vote of thanks to the chair.

Mr. Mohasin Raj
COORDINATOR
Grievance Committee
Coordinator
Shri Pragma Mahavidyalaya
Bijainagar-305624

Director
Shri Pragma Mahavidyalaya
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Action Taken Report

1. Responsible parties were assigned for implementing each resolution.
2. Agreed to establish a grievance hotline for students to report issues.

Copy to

1. President & Secretary, Shri Pragma Jain Smarak Samiti
2. Director, Shri Pragma Mahavidyalaya
3. President & Secretary, Shri Pragma Mahavidyalaya Management Committee
4. All department HODs
5. IQAC

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NOTICE

A grievance committee meeting will be held on July 11, 2022, at 9:00 a.m. in the staff room.

All the members are requested to attend the meeting.

Dated 06.07.2022

Mr. Omprakash Kumawat

Coordinator
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624

AGENDA

- Discussion on educational programming and support services for students to prevent grievances.
- Consideration of initiatives such as counselling services, academic support, etc.
- Schedule the date, time, and location for the next meeting.

Director
Shri Pragma Mahavidyalaya
Bijainagar-305624



Shri Pragma Mahavidyalaya

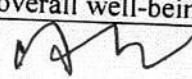
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Minutes of the meeting of the **Grievance Committee**, held on July 11, 2022, at 9:00 AM in the Staff Room.

The agenda and outcome of the Grievance Committee Meeting held on July 11, 2022.

S.No	Name of the Members	Signature
1	Mr.Udai Singh	
2	Mr. Omprakash Kumawat	
3	Miss Priyal Pipara	
4	Mrs. Vinita Agarwal	
5	Naina Jain	
6	Manoj Kumawat	

S.No.	Agenda	Description
1.	Discussion on educational programming and support services for students to prevent grievances.	The committee discussed educational programming and support services aimed at preventing grievances among students. They explored initiatives such as academic tutoring, stress management workshops, and mental health resources. The committee emphasized the importance of proactive measures to address underlying issues and support students in their academic and personal development. The goal is to provide students with the necessary resources and assistance to prevent grievances before they arise.
2.	Consideration of initiatives such as counselling services, academic support, etc	The committee considered various initiatives to support students, including counseling services and academic support programs. They discussed the importance of providing mental health resources and academic assistance to students facing challenges. The committee explored options such as increasing counseling staff, offering workshops on study skills, and expanding tutoring services. The goal is to provide comprehensive support to students, addressing both their academic and emotional needs to promote their overall well-being.


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3.	Schedule the date, time, and location for the next meeting.	The committee scheduled the date, time, and location for the next meeting. They considered factors such as availability of committee members and any upcoming events or deadlines. After discussion, a consensus was reached on the meeting date, time, and location. The details were recorded for distribution to all committee members.
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The meeting ended with a vote of thanks to the chair.


Mr. **GOURLESH KUMAR**
COORDINATOR
Grievance Committee
Shri Pragma Mahavidyalaya
Bijainagar-305624


Director
Shri Pragma Mahavidyalaya
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Action Taken Report

1. Discussion on educational programming and support services took place.
2. A proposal was made to increase counseling services and academic support programs.

Copy to

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5. IQAC

Director

Shri Pragya Mahavidyalaya
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