



# Shri Pragya Mahavidyalaya

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## NAAC Cycle 1<sup>st</sup>

### DVV

**Matric ID. 5.1.4-** The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

**HEI Input:** All of the above

**DVV Suggested Input:** 2 of the above

**HEI Input (During DVV):** All of the above

**Response:-**

S. No.	Clarification asked by DVV	HEI Reply	Documents
1	DVV partner observed that HEI has not provided ample evidences like attendance sheet , geo-tagged photos with date and caption , circulars of awareness campaign for organization wide awareness campaigns for anti-sexual harassments and anti-ragging cases ;	We are uploading the year wise activities Notices, Reports, Geo-tagged Photographs of awareness campaign for organization wide awareness campaigns for anti-sexual harassments and anti-ragging cases of last five years	<a href="#">Link</a>
2	It is also observed that HEI has not provided mechanism for submission of online / offline complaints of students grievances through Email and complaint box	For online submission of any complaint, students can login through ERP and submit their ay complaint  Sample of students applications for any complaints. (Offline Mode)	<a href="#">Link</a>  <a href="#">Link</a>
3	HEI needs to provide academic year-wise Minutes of meeting of a meeting where concerned-raised/grievances/complaints raised by the students have been identified, and resolved thereafter.	Year wise minutes if meetings of Anti-ragging Committee  Year wise minutes of meetings of grievance redressal cell  Year wise minutes of meetings of Internal Complaint Committee	<a href="#">Link</a>  <a href="#">Link</a>  <a href="#">Link</a>